
From: Reynolds, David A

Sent: Tuesday, January 19, 2010 1:32 PM

To: Reynolds, David A

Subject: MFR - 19 Jan 10 TELCON with WvA re MM Discussion on 10 Dec 09

During a TELCON with Willem Van Adrichem, BI Director for the Middle East, starting at 1300 hours local on 19 January 2010, Van Adrichem explained that on the sidelines of the BI Meeting in Hong Kong on 10 December Mark Mulvey, VP for CS and BI, asked him if he was investigating JTI JV partner and distributor Issa Audeh. Van Adrichem responded that Audeh's name has come up on several occasions during the course of investigations conducted by different service providers in relation to possible large-scale diversions of JTI cigarettes. Mulvey then directed Van Adrichem to cease any investigations into the activities of Audeh and to not initiate any future queries into this person's activities without the specific approval, or upon the request, of the "fourth floor" – presumably a reference to the JTI EXCOM.

During my conversation with Van Adrichem he clearly was very uncomfortable with the verbal instructions from Mulvey, which Van Adrichem believes was prompted by Mulvey's reading of some of the materials stolen by SSI, which had hacked into the emails of several of the service providers acting on behalf of the Middle East BI team.

I discussed with Van Adrichem the recent reports of potentially sizable diversions of JTI cigarettes from/within the Middle East (ICR report of JTI cigarettes in a UAE warehouse, offer of Winston and Camel to Bassam Zeini, and Panos A offering JTI cigarettes, and Esfor report of a shipment of JTI cigarette via Mersin bound for northern Iraq) and that the instructions from Mulvey effectively restricted our ability to conduct complete and full investigations.

I suggested to Van Adrichem – since Mulvey at no point raised this issue with me – that he write an email to Mulvey citing the recent reporting and asking him to clarify in writing his instructions to not investigate if the diversions point to the involvement of Audeh or his associates.

I stressed that it is imperative that Mulvey's instructions be in writing since verbal instructions to look the other way leave us vulnerable to allegations we have ignored potentially criminal activity.