

Reynolds, David A

From: Reynolds, David A
Sent: Friday, March 12, 2010 10:32 PM
To: Perreard, Jean-Luc
Subject: Re:
Sensitivity: Confidential

JLP,

I think this is one of the issues we need to discuss in HK. The facts as outlined by Nigel and the exchanges between him and some members of BI need to be addressed and clarified. Of more immediate concern are the potential policy implications of the directions outlined in this letter. If taken to apply globally as written, we may have to shut down or dramatically change much of what we do. The sharing of information - technically "informally" due to the present lack of a MOU - between us either directly or via our service providers and the MSMD, MPS, and AIC in China; and the GMPA, CGA, NPA, Baosan, etc in Taiwan - although a MFA letter from 2005 applies in this instance - are and have been for well over ten years at the core of our program, as well of those of the other tobacco firms. The same can be argued for all seizure data passed to us by enforcement agencies globally, to include in the EU in follow up to OLAF Notifications, in instances in which a specific MOU is not in force.

I would suggest it best to specify how/why the situation in this case is different so that this direction does not have possibly unintended wider implications.

- Dave

David A. Reynolds
Vice President
Brand Integrity - Global Operations
JT International (Asia Pacific) Ltd.
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Fax: +852 2506 4556
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Causeway Bay, Hong Kong

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From: Espin, Nigel
To: Dugast, Francois
Cc: Perreard, Jean-Luc; Mulvey, Mark; Reynolds, David A
Sent: Fri Mar 12 22:13:58 2010
Subject: FW:

Dear Francois

I attach the final draft of the letter to Jovan Sordan for you to check.

Please let me know if you are ok with this.

3/15/2010

Best regards

Nigel

Phone: 00 41 22 703 0635
Telefax: 00 41 22 703 3635
Cellphone: 00 41 78 780 0480

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<http://oasis.jti.com/corpsecurity/>

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<http://oasis.jti.com/>

and click 'crisis management'



From: de Moerloose, Severine
Sent: Friday, March 12, 2010 3:08 PM
To: Espin, Nigel
Subject:

Best Regards,

S everine de Moerloose
Corporate Security Manager

Phone: +41 22 703 0471
Telefax: +41 22 703 3471
Cellphone: +41 78 655 7967

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Reynolds, David A

From: Espin, Nigel
Sent: Friday, March 12, 2010 10:14 PM
To: Dugast, Francois
Cc: Perreard, Jean-Luc; Mulvey, Mark; Reynolds, David A
Subject: FW:
Importance: High
Sensitivity: Confidential
Attachments: Letter Nigel DSA Associates.doc

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To: Espin, Nigel
Subject:

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Séverine de Moerloose
Corporate Security Manager

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Nigel Espin

Director Corporate Security

Darlington, Steinberg & Associates
Mr. Sordan
Dositejeva 21
11000 Beograd
Serbia

Geneva, March 12th, 2010

Dear Mr. Sordan,

Thank you for travelling to Geneva to meet with Colin Proctor and me.

I believe it would be useful for me to confirm the position we outlined to you at the conclusion of our discussions.

I have spoken to Iain Hughes who has confirmed to me that he received an electronic copy of your company's spreadsheet, which contained information proprietary to a statutory investigative agency. Iain has informed me that he has returned the file to you.

Whilst I understand your position that you came into possession of the information lawfully, JTI does not seek to obtain, retain or otherwise be privy to information that is proprietary to any statutory investigative agency through a third party informally or unofficially. Further, I informed you that no employee or agent of JTI has any authority to task or otherwise request you to seek to obtain such information and that any such request made to you should be reported to me at the earliest opportunity.

Yours sincerely,

Nigel Espin
Director

Reynolds, David A

From: Perreard, Jean-Luc
Sent: Thursday, March 11, 2010 6:04 PM
To: Reynolds, David A
Cc: Mulvey, Mark; Espin, Nigel; Hughes, Iain; Payne, Steve; Monteith, Ian; Dugast, Francois
Subject: RE: Information from Jovan Sordan
Importance: High
Sensitivity: Confidential

Dave,

Obviously – I pressed the wrong key and sent out an “empty document” to you.

The directive of Senior Management is coming from me and this was discussed thoroughly with Mark and Nigel. We need to use common sense when dealing in these circumstances and act extremely carefully.

As for my guidance – here is the way I would like this case is handled – as you have seen it – Nigel has provided clear instructions to Iain and these instructions have to be followed to the letter. So, I would appreciate if you could pick up the phone and discuss this matter with Nigel and make sure that this case is handled properly and according to what needs to be done to put this case behind us. Use the phone as I do not believe that lengthy e-mails will solve this sort of issue.

Then, if there is a need to follow up by an e-mail to communicate any further action or decision – you and Nigel can take care of it.

Last but not least, this matter clearly demonstrates that we still have a lot of room for improvement in what we are doing in the field and that we must train our people accordingly during the induction programs – about the do and don't. We may want to revisit this part in the future in order to avoid similar situation.

Jean-Luc Perréard
Corporate Compliance
Anti-Illicit Trade
Phone: +41 22 7030724
Mobile: +41 792171504

From: Perreard, Jean-Luc
Sent: 2010-03-11 09:52
To: Reynolds, David A
Cc: Mulvey, Mark; Espin, Nigel; Hughes, Iain; Payne, Steve; Monteith, Ian
Subject: RE: Information from Jovan Sordan
Sensitivity: Confidential

Jean-Luc Perréard
Corporate Compliance
Anti-Illicit Trade
Phone: +41 22 7030724
Mobile: +41 792171504

3/12/2010

From: Reynolds, David A
Sent: 2010-03-11 03:13
To: Hughes, Iain; Payne, Steve; Monteith, Ian
Cc: Perreard, Jean-Luc
Subject: RE: Information from Jovan Sordan
Importance: High
Sensitivity: Confidential

Gents,

You need to have a sit down with Jovan, which I believe will happen nonetheless on other topics. The bottom line is we need some clarity on how/where he's getting his information. If he's obtaining it illegally – that is, he's paid government officials for it – then this must be documented and we have to terminate his services immediately, which will obviously impact the other projects he is working on for us and CS. We can't leave this question "open." We need to know if he is trustworthy or if he's breaking any laws when acting on our behalf.

If, on the other hand, the information is being shared with him legally and in accordance with the rules and regulations of the agency concerned, then this needs to be documented and we then need to establish direct contact with the officer(s) or unit concerned. The allegations are simply too serious to simply drop preemptively and if this agency is sharing this information with us (via Jovan) in the expectation that we will conduct some sort of good faith follow up, then we place ourselves in potential legal peril if we simply ignore their approach to us, albeit via a third party. Obviously for us to do anything, we must/must address the foregoing regarding the legality of Jovan's dealings with the agency concerned, establish a more formal and legally clear and defensible relationship for the sharing of information, and then address the key information requirements that will allow us, Legal, CS, and Compliance to clarify the nature of the ties these JTI employees have with purported smugglers. Again, this may be (and hopefully is) simply nothing at all, but we owe it to the employees concerned to clear their names, or, if there is untoward behavior, pass the information to the appropriate company officer(s) for immediate and full follow up.

We/I also need to address the following comment in Nigel's email - "JTI has no desire to obtain, retain or otherwise become privy to information proprietary to any statutory investigative agency." This comment – if a reflection of a directive from senior management - has potentially very serious implications for how we work since we share – two ways – information with law enforcement every day. The emails I/we receive from OLAF telling us the details and results of the controlled deliveries and seizures is information proprietary to an investigative agency, as is anything we get from agencies helping us in OLAF Notification follow ups, and seizure reporting from Spain, Italy, and elsewhere. This same exchange occurs with agencies globally either directly or via SPs working on our behalf – the entire Taiwan DME Program, for example, is based on information passed to our SPs by local law enforcement, while a similar situation is the core of the China PRE Program.

I cc JLP on this email in case he has any further guidance on this matter or the proposed follow up on our part.

All the best - Dave

Main Entry: ¹pro·pri·e·tary



Pronunciation: \prə-'prī-ə-,ter-ē\

Function: *noun*

Inflected Form(s): *plural* pro·pri·e·tar·ies

3/12/2010

Etymology: Middle English *propietarie*, from Anglo-French, from Medieval Latin *propietarius*, from Late Latin, adjective

Date: 15th century

1 : one that possesses, owns, or holds exclusive right to something; *specifically* : PROPRIETOR 1

2 : something that is used, produced, or marketed under exclusive legal right of the inventor or maker; *specifically* : a drug (as a patent medicine) that is protected by secrecy, patent, or copyright against free competition as to name, product, composition, or process of manufacture

3 : a business secretly owned by and run as a cover for an intelligence organization

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From: Espin, Nigel
Sent: Wednesday, March 10, 2010 11:36 PM
To: Hughes, Iain
Cc: Perreard, Jean-Luc; Mulvey, Mark; Reynolds, David A; Payne, Steve; Proctor, Colin
Subject: Information from Jovan Sordan
Importance: High
Sensitivity: Confidential

Confidential

Dear Iain

To confirm our conversation.

This morning Colin and I met with Jovan Sordan. As a result of our conversation with him and my subsequent conversation with you it is apparent that at a meeting with you in Belgrade some two weeks ago he gave to you an electronic copy of a spreadsheet created by his company. That spreadsheet, it has now become apparent, was created from information that he has informed me was obtained from a contact in a statutory investigative agency. Despite the fact that Jovan insists he came by the information in a lawful manner, you should return the spreadsheet to Jovan forthwith, explaining to him that JTI has no desire to obtain, retain or otherwise become privy to information proprietary to any statutory investigative agency.

You should also delete any copies of the spreadsheet or information gleaned from it from JTI systems and inform Jovan in writing that this has been done.

3/12/2010

Once this has been done please confirm to me in writing.

Best regards

Nigel

Phone: 00 41 22 703 0635

Telefax: 00 41 22 703 3635

Cellphone: 00 41 78 780 0480

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Reynolds, David A

From: Reynolds, David A
Sent: Thursday, March 11, 2010 10:13 AM
To: Hughes, Iain; Payne, Steve; Monteith, Ian
Cc: Perreard, Jean-Luc
Subject: RE: Information from Jovan Sordan
Importance: High
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3/11/2010



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3/11/2010

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Reynolds, David A

From: Reynolds, David A
Sent: Wednesday, March 10, 2010 10:20 AM
To: Reynolds, David A
Subject: FW: Names of JTI Employees Recovered from Persons Involved in Smuggling
Sensitivity: Confidential

Memorandum for the Record

The evening of 9 March 2010, I received two telephone calls from Iain Hughes, the first of which at least also included Steve Payne, during which Hughes and then Payne said that they had been called and then "ordered" by Nigel Espin, Director of Corporate Security, that Hughes and his investigations service provider who provided the below information report to Geneva for a de-briefing. I told both Payne and Hughes that I had received no calls from Espin and that no one had asked me whether either of them should respond in such a manner. I also explained that I had sent the email with the information from the service provider to Colin Proctor, who runs internal investigations, not/not to Espin, and that I did not understand why Espin was now involved in this case. I told Payne and Hughes that until Espin called me and explained what was going on that they should demure from following his orders. During a subsequent call from Hughes, he explained that Espin had now told him that his (Hughes) presence in Geneva was not required, that he (Espin) had identified the service provider (Hughes claimed that neither he nor Payne gave Espin the name of this person), and that Espin had ordered this service provider to report to Geneva in order to be debriefed. According to Hughes, Espin that complained about the nature of the email that I sent, that it was not done in the correct manner, and that he had previously been accused of smuggling. I explained to Hughes that he should not worry since I sent the email and that it went – according to company policy – to the head of the internal investigations unit and the Chief Compliance Officer. I also stated that I did not understand why Espin was now involved in this case, how he identified the name of the source, and why he felt the need to "debrief" this person in Geneva vice waiting for the additional information I outlined below would be acquired. I also noted that the only person other than myself, Hughes, and Payne involved in this case who knows the name of the source is Richard K., who works in the Austria Tabac offices and reports to Espin.

Throughout the calls it was clear that Hughes was quite disturbed by the approach used by Espin and the threatening language and comments he made about how this information was collected and then passed along. Hughes expressed concern about the possible treatment of the source by Espin in Geneva; I agreed with him that this was not the best approach to obtain further information on this case.

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From: Mulvey, Mark
Sent: Tuesday, March 09, 2010 5:12 PM
To: Reynolds, David A
Subject: FW: Names of JTI Employees Recovered from Persons Involved in Smuggling
Importance: High
Sensitivity: Confidential

Dave – thanks for the information; we will handle from here – thanks, Mark

From: Reynolds, David A
Sent: Tuesday, March 09, 2010 2:13 PM
To: Proctor, Colin
Cc: Perreard, Jean-Luc; Payne, Steve; Monteith, Ian
Subject: Names of JTI Employees Recovered from Persons Involved in Smuggling
Sensitivity: Confidential

Dear Colin,

I hope you are well. We received the following report from one of our service providers in Austria. I understand that some/all of this information has been passed to Richard K and Steve in the past, but since I am not sure of the status of such, I am forwarding the details to you now in case you have not seen it previously.

I propose that we go back to the service provider concerned to address the following points.

1. Which enforcement agency provided this information (I think it's the BKA, but need to confirm)?
2. Why did the agency share this with SINGER; did they ask for some sort of assistance identifying these persons?
3. When was this information first passed to SINGER and then from S to JTI?
4. Did the names come from one or more persons involved in cigarette smuggling? Can we get the names and details of the persons who provided the names, or at least a description of the type of person concerned – were/are they retail sellers, shippers, distributors, factory owners, big-time smugglers, etc; are they all Austrians or other nationalities; are they in jail or been released and now back in business?
5. Were the names provided verbally by these persons or where they recovered from notebooks or address books?
6. Does the LEA know the nature of the relationship between the JTI employees with each of the persons from whom they obtained the names?
7. Are one or more of the JTI employees the subject of any ongoing investigations?

Obviously, there may well be any number of innocent explanations why these persons of interest to the LEA had the names of JTI employees, but I think we need to follow up to determine the nature of these ties before deciding next steps, if any.

All the best - Dave

3/10/2010

Intelligence Report**URN:** HCRR00003497**Subject:** European Smugglers Contact List**Source:** SINGER**Unit:** BI Europe**Summary:**

Below is a list of the contact details for JTI employees (past and present). They have been obtained by a European LEA from individuals believed to be involved in tobacco smuggling activities. More detailed information has been requested. The full list of contacts is in Mmx.

Austria Tabak Austria Christian Mertl +431 313421354 DW +431 313421582 DW
christianmertl@austriatabak.com

Japan Tobacco International +386 41620495

JTI Slovenia Stanislava Hrga Stanislava.Hrga@jti.com

Austria Tabak Austria Dr. Günther. Panhofer 01 313421448 01 3171019
Austria Tabak Austria Harald Vonihir 01 313421746 01 3171019
Austria Tabak Austria Regina Wolf-Knapp 01 313421362 01 3171019
Austria Tabak Austria Andrea Zlesak 01 313421285 01 3171019
Austria Tabak Austria Fingerhut 01 313421544 01 3171019
Austria Tabak Austria Christina Bauer 01 313411342 01 3171019

Austria Tabak Austria Dr. Panhofer 01 313421345 01 3171019

Austria Tabak Malta Limited Chev. Joseph Chetcuti o.s.j. +356 492340 +356 949
7924 +356 44 73 14

JTI Czech Republic Pavel Cavojec +42 026972199 +42 0602271667
+42 026972199 pavel.cajovec@jt-int.com

JTI Cyprus Patrick Satamian +357 5578340 +357 5566543

JTI Slovenia Stanislava Hrga +386 611597733 +386 611597740

stanislava_hrga@

JTI Switzerland Lars Munge +46 708997722 +46 708997722 +46
8750023 lars_munge@

JTI Deutschland Rüdiger Buhl +49 403258130 +49 4032581323
ruediger_buhl@

From: Hughes, Iain**Sent:** Tuesday, March 09, 2010 2:18 PM**To:** Reynolds, David A**Cc:** BI Operations**Subject:** Re: European Smugglers Contact List**Sensitivity:** Confidential

Dave,

3/10/2010

Will address these points this week and report back.

Regards

Iain

Iain Hughes Brand Integrity Europe/Africa/LA - Manager Gallaher Limited A member of the JTI Group
Email: iain.hughes@jti.com Office: +44 (0) 1270 504673 Mobile: +44 (0) 7711 032295 Fax: +44 (0) 1270 504653
www.jti.com

From: Reynolds, David A
To: Hughes, Iain
Cc: BI Operations
Sent: Tue Mar 09 06:04:45 2010
Subject: RE: European Smugglers Contact List

Iain – thanks much for this. Can you go back to SINGER and address the following points?

8. Which enforcement agency provided this information?
9. Why did the agency share this with SINGER; did they ask for some sort of assistance identifying these persons?
10. When was this information first passed to SINGER?
11. Did the names come from one or more persons involved in cigarette smuggling? Can we get the names and details of the persons who provided the names, or at least a description of the type of person concerned – were/are they retail sellers, shippers, distributors, factory owners, big-time smugglers, etc; are they all Austrians or other nationalities; are they in jail or been released and now back in business?
12. Were the names provided verbally by these persons or where they recovered from notebooks or address books?
13. Does the LEA know the nature of the relationship between the JTI employees with each of the persons from whom they obtained the names?
14. Are one or more of the JTI employees the subject of any ongoing investigations?

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3/10/2010

Reynolds, David A

From: Reynolds, David A
Sent: Wednesday, March 10, 2010 10:20 AM
To: Reynolds, David A
Subject: FW: Names of JTI Employees Recovered from Persons Involved in Smuggling
Sensitivity: Confidential

Memorandum for the Record

The evening of 9 March 2010, I received two telephone calls from Iain Hughes, the first of which at least also included Steve Payne, during which Hughes and then Payne said that they had been called and then "ordered" by Nigel Espin, Director of Corporate Security, that Hughes and his investigations service provider who provided the below information report to Geneva for a de-briefing. I told both Payne and Hughes that I had received no calls from Espin and that no one had asked me whether either of them should respond in such a manner. I also explained that I had sent the email with the information from the service provider to Colin Proctor, who runs internal investigations, not/not to Espin, and that I did not understand why Espin was now involved in this case. I told Payne and Hughes that until Espin called me and explained what was going on that they should demure from following his orders. During a subsequent call from Hughes, he explained that Espin had now told him that his (Hughes) presence in Geneva was not required, that he (Espin) had identified the service provider (Hughes claimed that neither he nor Payne gave Espin the name of this person), and that Espin had ordered this service provider to report to Geneva in order to be debriefed. According to Hughes, Espin that complained about the nature of the email that I sent, that it was not done in the correct manner, and that he had previously been accused of smuggling. I explained to Hughes that he should not worry since I sent the email and that it went – according to company policy – to the head of the internal investigations unit and the Chief Compliance Officer. I also stated that I did not understand why Espin was now involved in this case, how he identified the name of the source, and why he felt the need to "debrief" this person in Geneva vice waiting for the additional information I outlined below would be acquired. I also noted that the only person other than myself, Hughes, and Payne involved in this case who knows the name of the source is Richard K., who works in the Austria Tabac offices and reports to Espin.

Throughout the calls it was clear that Hughes was quite disturbed by the approach used by Espin and the threatening language and comments he made about how this information was collected and then passed along. Hughes expressed concern about the possible treatment of the source by Espin in Geneva; I agreed with him that this was not the best approach to obtain further information on this case.

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From: Mulvey, Mark
Sent: Tuesday, March 09, 2010 5:12 PM
To: Reynolds, David A
Subject: FW: Names of JTI Employees Recovered from Persons Involved in Smuggling
Importance: High
Sensitivity: Confidential

Dave – thanks for the information; we will handle from here – thanks, Mark

From: Reynolds, David A
Sent: Tuesday, March 09, 2010 2:13 PM
To: Proctor, Colin
Cc: Perreard, Jean-Luc; Payne, Steve; Monteith, Ian
Subject: Names of JTI Employees Recovered from Persons Involved in Smuggling
Sensitivity: Confidential

Dear Colin,

I hope you are well. We received the following report from one of our service providers in Austria. I understand that some/all of this information has been passed to Richard K and Steve in the past, but since I am not sure of the status of such, I am forwarding the details to you now in case you have not seen it previously.

I propose that we go back to the service provider concerned to address the following points.

1. Which enforcement agency provided this information (I think it's the BKA, but need to confirm)?
2. Why did the agency share this with SINGER; did they ask for some sort of assistance identifying these persons?
3. When was this information first passed to SINGER and then from S to JTI?
4. Did the names come from one or more persons involved in cigarette smuggling? Can we get the names and details of the persons who provided the names, or at least a description of the type of person concerned – were/are they retail sellers, shippers, distributors, factory owners, big-time smugglers, etc; are they all Austrians or other nationalities; are they in jail or been released and now back in business?
5. Were the names provided verbally by these persons or where they recovered from notebooks or address books?
6. Does the LEA know the nature of the relationship between the JTI employees with each of the persons from whom they obtained the names?
7. Are one or more of the JTI employees the subject of any ongoing investigations?

Obviously, there may well be any number of innocent explanations why these persons of interest to the LEA had the names of JTI employees, but I think we need to follow up to determine the nature of these ties before deciding next steps, if any.

All the best - Dave

3/10/2010

Intelligence Report**URN:** HCRR00003497**Subject:** European Smugglers Contact List**Source:** SINGER**Unit:** BI Europe**Summary:**

Below is a list of the contact details for JTI employees (past and present). They have been obtained by a European LEA from individuals believed to be involved in tobacco smuggling activities. More detailed information has been requested. The full list of contacts is in Mmx.

Austria Tabak Austria Christian Mertl +431 313421354 DW +431 313421582 DW
christianmertl@austriatabak.com

Japan Tobacco International +386 41620495

JTI Slovenia Stanislava Hrga Stanislava.Hrga@jti.com

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Austria Tabak Austria Harald Vonihir 01 313421746 01 3171019
Austria Tabak Austria Regina Wolf-Knapp 01 313421362 01 3171019
Austria Tabak Austria Andrea Zlesak 01 313421285 01 3171019
Austria Tabak Austria Fingerhut 01 313421544 01 3171019
Austria Tabak Austria Christina Bauer 01 313411342 01 3171019

Austria Tabak Austria Dr. Panhofer 01 313421345 01 3171019

Austria Tabak Malta Limited Chev. Joseph Chetcuti o.s.j. +356 492340 +356 949
7924 +356 44 73 14

JTI Czech Republic Pavel Cavojec +42 026972199 +42 0602271667
+42 026972199 pavel.cajovec@jt-int.com
JTI Cyprus Patrick Satamian +357 5578340 +357 5566543
JTI Slovenia Stanislava Hrga +386 611597733 +386 611597740
stanislava_hrga@
JTI Switzerland Lars Munge +46 708997722 +46 708997722 +46
8750023 lars_munge@

JTI Deutschland Rüdiger Buhl +49 403258130 +49 4032581323
ruediger_buhl@

From: Hughes, Iain**Sent:** Tuesday, March 09, 2010 2:18 PM**To:** Reynolds, David A**Cc:** BI Operations**Subject:** Re: European Smugglers Contact List**Sensitivity:** Confidential

Dave,

3/10/2010

Will address these points this week and report back.

Regards

Iain

Iain Hughes Brand Integrity Europe/Africa/LA - Manager Gallaher Limited A member of the JTI Group
Email: iain.hughes@jti.com
Office: +44 (0) 1270 504673
Mobile: +44 (0) 7711 032295
Fax: +44 (0) 1270 504653
www.jti.com

From: Reynolds, David A
To: Hughes, Iain
Cc: BI Operations
Sent: Tue Mar 09 06:04:45 2010
Subject: RE: European Smugglers Contact List

Iain – thanks much for this. Can you go back to SINGER and address the following points?

8. Which enforcement agency provided this information?
9. Why did the agency share this with SINGER; did they ask for some sort of assistance identifying these persons?
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3/10/2010

Reynolds, David A

From: Reynolds, David A
Sent: Tuesday, March 09, 2010 2:13 PM
To: Proctor, Colin
Cc: Perreard, Jean-Luc; Payne, Steve; Monteith, Ian
Subject: Names of JTI Employees Recovered from Persons Involved in Smuggling
Sensitivity: Confidential

Dear Colin,

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All the best - Dave

Intelligence Report

URN: HCRR00003497

Subject: European Smugglers Contact List

Source: SINGER

Unit: BI Europe

Summary:

Below is a list of the contact details for JTI employees (past and present). They have been obtained by a European LEA from individuals believed to be involved in tobacco smuggling activities. More detailed information has been requested. The full list of contacts is in Mmx.

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JTI Slovenia Stanislava Hrga Stanislava.Hrga@jti.com

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Austria Tabak Austria	Regina Wolf-Knapp	01 313421362	01 3171019
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Austria Tabak Austria	Christina Bauer	01 313411342	01 3171019

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JTI Cyprus	Patrick Satamian	+357 5578340	+357 5566543
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JTI Slovenia stanislava_hrga@	Stanislava Hrga	+386 611597733	+386 611597740
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JTI Switzerland 8750023	Lars Munge lars_munge@	+46 708997722	+46 708997722	+46
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JTI Deutschland ruediger_buhl@	Rüdiger Buhl	+49 403258130	+49 4032581323
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Printed on 11/3/2010

Intelligence Report

URN: HCRR00003497

Subject: European Smugglers Contact List

Submitted by:

Source: SINGER

Unit: BI Europe

Syndicate:

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Austria Tabak Austria Christina Bauer 01 313411342 01 3171019

Austria Tabak Austria Dr. Panhofer 01 313421345 01 3171019

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0602271667

+42 026972199 pavel.cajovec@jt-int.com

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JTI Slovenia Stanislava Hrga +386 611597733 +386 611597740
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JTI Switzerland Lars Munge +46 708997722 +46 708997722
+46 8750023 lars_munge@

Printed on 11/3/2010

JTI Deutschland Rüdiger Buhl +49 403258130
ruediger_buhl@

+49 4032581323

Images:

Linked Records

Company	Country	Name	Phone	Mobile	Fax	Email
Mag. Günter Lippitsch	Austria	Mag. Günter Lippitsch	816916		81691616	lippitsch@hr-anwalt.at
Leikes Peter		Leikes Peter	2404929	063 03075042		
Taxi Service		Goran Miletic		098 244458		
Mediamar		Manja Puki	00386 62212841		00386 62212843	
Medina Offshore Services Limited		Tonio Magro	00356 3415814	00356 09471282	00356 341575	imm.dcs@unet.com.mk
Danish Camp Supply ApS	Denmark	Thomas M. Mortensen	0045 70231370	00389 70 260483	0045 70231371	ecofran@metcoltd.com
Melco	Cyprus	Edwin Coiran	00357 2375775		00357 2375774	nagler.nagler@stvia.co.at
N & N Steuerberatungsgesellschaft m.b.H.	Austria	Mag. Heinz Nagler	321292		3212929	dutyvalid@inco.com.lb
Phoenicia Trading		Mohamed H. Zeidan	99 9611629209			
Jumeirah Beach Hotel		Raïc Kloury	00971 43480000	050 5657561	00971 43487295	frej.cristopher@pmintl.ch
Philip Morris World Trade S.A.	Switzerland	Christopher Frey	0041 216185047		0041 216165046	zcommans.hugo@pmintl.ch
Philip Morris Belgium		Hugo Coomans	00322 671956		00322 6741973	knapean.joseph@pmintl.ch
Philip Morris Belgium		Joseph L. Knaepen	00322 6741934		00322 6741973	guiterrez.lopez@pmintl.ch
Philip Morris GmbH	Germany	Raquel Gutiérrez López	0040 35106811	0172 8217374	0040 35095254	
Philip Morris World Trade S.A.	Switzerland	Frédéric Balfou	0041 216185193		0041 216185046	balfou.frederec@pmintl.ch
Ionian Trading Company Ltd	Greece	Makis Baltatzis				
Pise Trade		Avram Pisevski	00389 91 290325	00389 70 242 670	00389 91 290 327	
Tersetto Ltd	Cyprus	Jörg Preuss	00357 5740386	00357 9476201	00357 5340434	joero@tul.de
Philip Morris GmbH	Germany	David Watson	0040 35106817	0172 8245477	0040 35095254	watson.david@pmintl.ch
Tabak a.s.	Czech Republic	Jan Slavik	0042 0 266702318	060 2220899	0042 02809388	
Do & Co International	Austria		225243502		22 5243502430	casino-baden@dbcc.com
Sky Bar	Austria	513171225	513171225	513171220	513171220	
Barbaro's Restaurant		513171225				
Feu Follet	France	Jean-Paul Battaglia	049 3901578		493432415	reservierung@barbaro.at
Le Comptoir de la Mer	France		049 3381537		815875	
Gasthaus Stainzerbauer	Austria		821 105		041 741 7635	
Philip Morris Finanz Europe AG			041 749 0440	066 43009911		
EDV Beratung	Austria	Michael Rosenzopf	044 161 688			
Chronicle	Kosovo	Ozrim Osmani	389 (0)2 2613423	389 (0)70 280 271		spektar@mt.net.mk
Spektar		Sali Redzep	0040 21331144	0040 723 681 515	0040 021 311 11 78	macosmetics@vnet.ro
ML&I Cosmetics	Romania	Cristian Lupa	355 4 274 707	069 20 24 767	355 4 274 711	Stephan.Sieberg@sheraton.com
Sheraton Tirana	Albania	Stephan Sieberg	355 4 266 475			jeni@albmail.com
Mba Sport Outdoor Advertising	Albania	Geri Selencia	41 79 753 72 14	41 79 753 72 14	41 23 618 46 18	kevin.rosa@pmintl.com
Philip Morris International	Switzerland	Kevin Rose	01304 207353	0468 604018	01304 204532	Laurence.Wright@adisweu.com
C.G. Hibbert LTD.		Laurence Wright	0223 670610	06 53321670		
Marcandi		Wilfred Van Der Kloet	32 3 355 24 20			
Chacali-De Decker	Belgium	J.C.E. van Opstal	43 1 61031 235	0664 250 99 27		prinz@becardi-merini.at
Bacardi Martini GMBH	Austria	Reinhold Prinz	021 6186111		021 618 46 18	
Philip Morris International Manag.		Rita Gily	43(0)3383 5100 9444	43(0)3383 5100 805		resm@blum.roger.com
Roger-Bad Blumau Hotel & Spa		Guillaume Delannoy	41 216184201		41 21 618 45 82	Guillaume.Delannoy@pmintl.com
Philip Morris International Management S.A.	Slovenia	Tone Polutnik	386 (0)2 6291175	386 (0)41 767 181		Tone.Polutnik@maribor-airport.si
Aerodrom Maribor	Bulgaria	Nikolay Valchanov	359 2 988 00 07	359 89 327 660	359 2 988 00 07	drmax@bgnnet.bg
Agrossoft Co		Jochem Griebisch	(0)316 675 3059	(0)676 57 44 663	(0)316 675 3944	Jochem.Griebisch@mediaconsult.at
Media Consult Austria	Austria	Wolfgang Weiss	(0)316 90331 2769	(0)316 90331 2764	(0)664 380 11 88	Wolfgang.Weiss@mediaconsult.at
Media Consult Austria	Austria	Peter Sauer	05 77 336332	0664 2822712	05 77 33 6344	Peter.Sauer@nextiraone.at
Nextira One	Austria	Silvia Weihs	0316 8030 330		8030 319	Silvia.Weihs@krenitscher.at
Banhaus Krenitscher	Austria	Donu Columb	431 581 88006	431 581 88006		Phone.A/P.413.7007.32728
Tarom Romanian Air Trasport	Austria	Peter Gabor Kovacs	36 30 221 21 95			previsa@hotmail.com
PGK Consultant		Perije Renxepi	377 44 16 2529,			
Previsa S.H.P.K.	Albania		389 70 230 744		36 1 316 76 20	
Capital Bank	Austria	Eva Salmutter	43 316 8072 202	43 664 5011605		Eva.Salmutter@capitalbank.at
G.H.G.	Austria	Oliver Krainz	43(0)7 32 37 33 378	06 64 532 94 00	43 (0)37 38 208	www.lenzmoser.at
G.H.G.	Austria	Franz Meister	073237380	06 64 191 23 77	0 31 35 56 0 13	
Agrossoft Co.	Bulgaria	Boyan Radev	359 2 988 00 07		359 2 988 00 07	drmax@bgnnet.bg

ES-KO International INC.	Pietro Devetta	377 97 97 76 76	377 93 25 59 21	040 35 09 52 54	pdevetta@es-ko.com
ES-KO International INC.	Vanja Tolmacevic	377 97 97 76 76	377 93 25 59 21		es-ko@monaco.com
ES-KO International INC.	Anna Jakolis	387 33 203655	377 93 25 59 21		seralevo@es-ko.com
Philip Morris GMBH	Kerstin Fieischer	040 35 106815	0172 851 10 50		Kerstin.Fieischer@pmmintl.com
Maxi	Egil Erfingon ext 118				erfingon@hotmail.com
Alle Sprachen	Mag Negovec				office@allesprachen.at
Jef Trading Ltd	Joseph Feghali				martina@werbeschaf.at
Werbeagentur Schatschetzky	Martina Schatschetzky				b.wall@matex.de
Natex	Brad Wall				Ronny.Tirn@pmmintl.com
Philip Morris	Ronny Tirn				Camilla.Finocchi@paoluoccidutyfree.it
Paolucci&C, International S.P.A.	Camilla Finocchi				
Hotel Branderburger Hof	Ahmet Hyseni				
Hyseni Company	Stanislava Hrga				Stanislava.Hrga@hjt.com
JTI	Lutzim Gjuzi				
Pegaso	HM, Handsteiner				handsteiner@t-online.at
HM Handsteiner					recepcia.hale@lvv.cz
ITVV Duty Free Hotel-recepcie					ridrizai@hotmail.com
Norwegian FX Group	Rame Idrizaj ext 104				
Marnot Hotel	HAMBURG				
Bank of Austria	Karl Kainz				
Remer Traders Ltd.	Jad Kaitouf				
Dona Shell	Naser Keimendi				
Miss Dona	Naser Keimendi				
Republika Slovenija	A				
Sheraton Zagreb					
Mag. Günter Lippitsch	Mag. Günter Lippitsch	816916		81691616	l.lipitsch@hjt-anwalt.at
Leikes Peter	Leikes Peter	2404929	063 03075042		
Taxi Service	Goran Miletic		098 244458		
Mediamar	Marija Puki				
Medina Offshore Services Limited	Tonio Magro		00356 3415814	00386 62212843	
Danish Camp Supply Aps	Thomas M Mortensen		00356 09471282	00356 341575	trm_dcs@unet.com.mk
Metco	Edwin Corran		0045 70231370	0045 70231371	ecorran@metcoild.com
N & N Steuerberatungsgesellschaft m.b.H.	Mag Heinz Nagler		00357 2375775	00357 2375774	nagler.haiger@stymia.co.at
Phoenixia Trading	Mohamed H. Zeidan		321292	3212929	dutypaid@inco.com.lb
Jumeirah Beach Hotel	Raic Kloury		99 9611629209		
Philip Morris World Trade S.A.	Christopher Frey		00971 43480000	00971 43487295	frey.christopher@pmmintl.ch
Philip Morris Belgium	Hugo Coomans		0041 216185047	0041 216165046	coomans.hugo@pmmintl.ch
Philip Morris Belgium	Joseph L. Kraeppen		00322 671956	00322 6741973	knaepen.joseph@pmmintl.ch
Philip Morris GmbH	Raquel Gutiérrez López		00322 6741934	00322 6741973	gutiérrez.lopez@pmmintl.ch
Philip Morris World Trade S.A.	Frédéric Baffou		0040 35106811	0040 35095254	baffou.frederic@pmmintl.ch
Ionian Trading Company Ltd.	Makis Baltatzis		0041 216185193	0041 216185046	
Pise Trade	Avram Pisevski		00389 91 290325		
Tersetto Ltd	Jörg Preuss		00357 5740386	00389 91 290 327	joerg@tul.de
Philip Morris GmbH	David Watson		0040 35106817	00357 5340434	watson.david@pmmintl.ch
Tabak a.s.	Jan Slavik		0042 0 266702318	0040 35095254	
Do & Co International			060 2220899	0042 02809386	casino-baden@doco.com
Sky Bar			225243502	22 5243502430	
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Eichler Thomas Handelsagentur		Zadro MB	00385 98 312 981	0090 324 23780 58		
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Banka Koper		Daniel Israel	00381 63 344 695			
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Globus		Arpad		0036 62 214 916		
Ralfisenbank		Grazer	80 36 23 53	80 36 2357		
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Remar Trades		Kattour Jad	00357 5 34 44 11	0664 414 40 33		
Bankhaus Krenschker		Kohn	80 30 820	00357 5 37 14 12		
Bankhaus Krenschker		Morhizer	80 30 510	80 30 639		
Süd		Leinweber	00420 602 582 888	80 30 639		
Lueger		Lobpreis	00420 602 581 888	00420 624 24 24 57		Home 0042060 2537777; Car
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